

Care in Action

2018 Community Benefits Report



MISSION

We improve the health of our community every day.

VISION

Bay Area Hospital will be the model for regional healthcare excellence.

VALUES

Kindness, Excellence, Teamwork, Ownership, Innovation



Cover: Melanie Stevens, RN, examines baby Zaiden while mom and dad, Jessie and Joe Belter, look on.

In This Report

og. 4Letter from Brian Moore
og. 5Meet Our New CEO
og. 6Partners in Protecting Our Children
og. 8Support for Mother, Nutrition for Baby
og. 10Mental Health Care Close to Home
og. 12Learning to Live Well
og. 13Free Diabetes Programs and Classes
og. 14 A Home Base for Commuting Patients
og. 16Fostering Community Health through Grants
og. 17 <mark>2018 Grant Recipients</mark>
og. 18Financial Reports

This report is published by Bay Area Hospital for the South Coast community. If you would like extra copies or have questions or concerns regarding the publication, please call or write: Bay Area Hospital Chief Development Officer, 1775 Thompson Road, Coos Bay, OR 97420; or call (541) 269-8543. Visit our website: www.bayareahospital.org. ©2019 Bay Area Hospital. All rights reserved. Articles in this report are intended for general information only and should not be construed as medical advice or instruction. For diagnosis and treatment of specific conditions, consult your physician.



Care in Action

We improve the health of our community every day. That's our mission at Bay Area Hospital, and advancing our mission means making investments to address gaps in service. This community benefits report highlights just a few of the programs and services we provide at little or no cost to the community.

In this issue of Care in Action, you'll learn about:

- how our Kids' HOPE Center is empowering our citizens to prevent child sexual abuse
- our recent remodel in the Acute Psychiatric Unit and the positive impact it is having on patients
- how the Management of Maternal Services Program helps give babies a healthy start
- why our robust diabetes education program is particularly needed in our community
- how free housing is removing barriers to treatment for dozens of cancer patients each year
- the financial impact the Bay Area Hospital Community
 Foundation Grant Program had on our community last year

As the largest employer in Coos County, we know we can make a significant impact on our community through financial stewardship. The programs highlighted in this report are proof of that.

We're proud to be part of this community and hope you enjoy learning more about Bay Area Hospital.

Brian Moore

President and CEO

Meet Our **New CEO**

Bay Area Hospital is proud to welcome our new president and chief executive officer, Brian Moore, who assumed leadership of the hospital in January, after most recently serving as CEO of St. Mary-Corwin Medical Center in Pueblo, Colorado.

Moore's dynamic career includes 18 years of hospital leadership experience, during which he has demonstrated himself to be a collaborative leader. Moore says his career has been motivated by a desire to improve the US healthcare system, and his track record shows that he's had success working toward that goal. Under his leadership, hospitals have been positioned for growth and expansion and seen lasting improvements in performance and productivity.

Moore, his wife, and their two daughters are happy to call Oregon their new home. On a nice weekend, you may spot them out biking, fly-fishing, or exploring the beaches with their dog. Moore plans to continue the excellent legacy of former President and CEO Paul Janke, who retired in January after a decade of leadership at Bay Area Hospital.



Partners in Protecting



On behalf of North Bend High School, vice principal Jacob Smith receives the Partner in Prevention sticker from Kids' HOPE Center's facilitator Kara Moore.

In 2018, all over Coos County, businesses began adding a little orange logo to their websites, stationery, and workplaces.

"It's getting out there," says Sarah Bright.
"It's on front doors, and I think that it's going to start spreading."

This brightly colored mark, though increasingly popular, isn't just a trendy decoration. It's the Partner in Prevention logo, the symbol of an organization that cares about youth. It lets the public know that those who display it are dedicated to preventing, recognizing, and reacting responsibly to child sexual abuse.

To become a Partner in Prevention, organizations must have at least 90 percent of their employees attend Darkness to Light's Stewards of Children®, a nonprofit program committed to empowering adults to prevent child sexual abuse. Bay Area Hospital's Kids'

HOPE Center facilitates this free training and has helped 40 businesses and organizations achieve Partner in Prevention status.

Why is this training so important? The answer is simple: it could change a child's life. Statistics show that one in 10 children will be sexually abused before their eighteenth birthday, and 60 percent of child victims never tell anyone about the assault. Informed adults can notice the signs, make a report, and stop the abuse.

Sarah Bright, the education coordinator at the Kids' HOPE Center, says the training is eye-opening for a lot of people: "You may think nothing of it, but once you go through this training, you realize that something somebody's doing is a grooming technique—that person is working on your child or working on a child you babysit. You end up seeing signs that you never saw before."

As of March 2019, the most recent Coos County organization to achieve Partner in Prevention status was Hauser Community Church. When their staff members completed the training, they immediately leapt to action to make their church as safe as possible for children. Security cameras were installed; classroom doors were cut in half, giving parents and others the ability to see what's going on inside every room; and a new check-in process was established for parents dropping off and picking up their children.

"I think what Hauser has done at their church is amazing," Bright says, "all because three of their staff members attended our community training."

Bright's mission is to get as many people as possible to sign up for Stewards of Children training, and she and the rest of the Kids' HOPE Center staff have done impressive work. Last May, three years after they began offering Stewards of Children training, the center had trained 5 percent of Coos County's adults.

"We're the first to hit that mark in that amount of time," Bright says. "The only other community in Oregon to get to 5 percent was Bend, and they hit it in 12 years."



Thanks to Bright's efforts, Oregon is ranked fourth in the nation for most Partner in Prevention organizations. She even won an international award from Darkness to Light for recruiting organizations to attain Partner in Prevention status.

"Just through my talking about it, I've gotten messages from people all over the United States, asking me how I am doing this or even what Partner in Prevention is," Bright says. "So, it's catching on."

The Kids' HOPE Center offers Darkness to Light's Stewards of Children training twice a month and also schedules private sessions for interested groups and organizations. If you'd like to attend an upcoming training session, call the Kids' HOPE Center at (541) 269-4196.





Preastfeeding has proven health benefits for both babies and mothers, but establishing and sustaining nursing can be a lot more difficult than you'd expect. According to the Centers for Disease Control and Prevention, 60 percent of mothers stop breastfeeding sooner than they planned to. A few of the factors attributed to this statistic are a lack of education, encouragement, and access to community support. Fortunately for mothers on the South Coast, education and support are plentiful, thanks to the MOMS (Management of Maternal Services) program at Bay Area Hospital.

"I think the MOMS program is critical to the success of initiating breastfeeding," says pediatrician Jon Yost, MD, "especially for first-time moms in our area."

Through the program, specially trained nurses offer free services to parents throughout pregnancy, during their hospital stay, and at home following discharge. Lactation support is just one of the services offered through the MOMS program, but it's revered as extremely important.

"We know that if a mom can breastfeed for a year total, she decreases her risk of breast cancer, ovarian cancer, and osteoporosis," says Michael Morgan, RN. "We know that if we can get babies exclusively breastfed to at least six months of age, they're going to have way fewer allergies and health issues throughout their life."

Prior to baby's arrival, parents are encouraged to attend a free class that covers breastfeeding techniques as well as proper expression and storage of breastmilk.

"The class was really helpful," says new mom Hannah Kahler.
"They showed videos and gave handouts, so I really felt like I knew what to do when little Henry finally made his arrival."

Sometimes one class is all a mother needs to successfully establish breastfeeding once the baby comes. If more help is needed, however, parents can breathe a sigh of relief, knowing that help is already on the way.

Lactation consultants from the MOMS program make rounds in the Family Birth Center to check on every mother and baby. When things don't go as planned, the MOMS program has the skills and the tools to help new mothers. With grant funding, the program recently purchased six hospital-grade breast pumps that can be loaned out to new moms.

"That's really helpful for moms who need to pump to ensure a supply, who have a baby who is having difficulty feeding, or who need help with preterm feeding," Morgan says. "We can help maintain the breastfeeding goal that that mama has set for herself."

All of this support has led to an A+ breastfeeding initiation rate for Bay Area Hospital from the March of Dimes. Still the MOMS program is nevertheless expanding its lactation support team. The program recently granted scholarships for three Family Birth Center nurses to achieve the IBCLC (International Board Certified Lactation Consultant) certification. IBCLC is a prestigious certification that signifies a breastfeeding expert. When these nurses complete the yearlong course, Bay Area Hospital will have a total of seven IBCLCs.

"Larger hospitals can't believe it when I tell them how many IBCLCs we have and how we get to see every mom," Morgan says. "It's pretty exciting."

Beyond breastfeeding support, the MOMS program helps mothers develop birth plans, provides tours of the Family Birth Center, and offers free classes on everything from infant CPR (cardiopulmonary resuscitation) to comfort measures for labor. The program also offers every family a free home visit.

"It can be really overwhelming, especially as a first-time parent, to be sent home with a new baby," Dr. Yost says. "And knowing that somebody's going to be there in a day or two is huge. From a practical standpoint, I think it also helps prevent readmissions from problems with dehydration and jaundice."

During the home visit, the nurse ensures that the baby is on the right track by checking the baby's weight and bilirubin levels. The nurse also acts as a resource for new parents, answering their questions and helping them access community resources. After the home visit, the MOMS program offers ongoing support via telephone.

"We continue to check in with mamas and answer their questions until they tell us they don't need us anymore," Morgan says. "We feel very fortunate to get to build these relationships."





Mental Health Care Close to Home

ay Area Hospital has one of the only inpatient psychiatric units in Oregon. Mental health services within hospitals have become a rarity due to poor economic viability and other difficulties that come with managing such a unit.

"When communities and hospitals don't get a return on their investment, a lot of times they won't keep it around," says psychiatrist Pallav Pareek, MD. "But for our hospital, the early leaders had this vision because they really wanted to work for the community."

Bay Area Hospital has offered inpatient mental health care since opening its doors in 1974. Working in a small town, the staff sees the impact their work has on our community. They work hard to provide the best possible care in managing the acute phases of mental illness. And when a patient is ready for discharge, they work closely with community partners and local agencies to ensure that patients get follow-up care in outpatient settings.

"We're very passionate about our work," says Kera Hood, hospital manager of psychiatric services. "Staff is dedicated and empathetic to the mental health population in our community. We strive to treat everyone as we would treat our own family members, while keeping the unit safe and therapeutic to allow healing."

A recent remodel of the Acute Psychiatric Unit is making it easier for staff to maintain a therapeutic, inviting environment for patients. The unit doubled in size while increasing patient capacity by just two beds. Previously, the hospital had only one large multipurpose room, which was used for meals, visiting with family, and activities for recreational therapy groups.



Harpist Lynda Cole plays soothing music while Taunoka Foster, RN, reviews material with a patient.

"With the new space, we now have several areas where patients can get some alone time; they can go to the library and sit and read books in a quiet area or go into the activity room if they like," Hood says. "And they have room to visit with family in a more inviting environment. That's huge to patients. They love the remodel."

Even the decor in the new space was thoughtfully chosen. Large panels on the walls depict the lush greenery of the Pacific Northwest, bringing a bit of nature indoors.

"In an ideal world, we would want space to be able to go outside and enjoy nature," Dr. Pareek says. "But given privacy issues and that the unit is locked, we tried to re-create nature as much as we could."

The new space also allows for better separation of voluntary patients from those suffering from psychotic disorders, and it provides patients with a space for exercising.

"I think physical activity and exercise are very important for many conditions for humanity in general," Dr. Pareek says, "but I think for anyone who has mental illness, this is of paramount importance. It helps a lot with recovery."

Bay Area Hospital's mental health services also include emergency assessment. A recent remodel in the Emergency department increased safe spaces for people dealing with mental health crises from one bed to four. Although Bay Area Hospital is licensed only for adult psychiatric treatment and care, the health of all of our community members is extremely important. When a youth comes into the Emergency department with mental health needs, we make it our goal to get them the best treatment available by transferring them to a facility that specializes in pediatric and adolescent healthcare.



t Bay Area Hospital, we work hard to care for the health needs of our community, but we can't do it alone. To achieve a truly healthy community, each citizen should be enabled to make educated health and lifestyle decisions. To support this notion, Bay Area Hospital offers a wide range of health classes and learning opportunities. Dozens of classes are offered, but the most popular topic is diabetes—and for good reason.

According to the most recent statistics from the Centers for Disease Control and Prevention, Coos County has the highest rate of diabetes in the state. In 2015 nearly 11 percent of Coos County's population age 20 and older had been diagnosed with the disease.

Hoover says that due to Coos County's aging population, culture, and socioeconomic factors, Bay Area Hospital sees new diabetes patients all the time. For this reason, the hospital offers several diabetes-focused classes, support groups, and programs as part of its Community Health Education program.

A diabetes diagnosis can be scary, as many patients assume that complications are inevitable, but with a little education that fear can turn into confidence. "I try to tell people it doesn't have to go down that pathway," Hoover says. "They don't have to have those complications. And, no, I'm not going to make them 20 years old again, but they can feel well and live with quality of life."

"Coos County is probably equal to the southern states, where they have a very high rate of diabetes," says Certified Diabetes Educator Rita Hoover, RN.

Diabetes Self-Management Program

Bay Area Hospital's Diabetes Self-Management Program is offered to patients with a doctor's referral. This program is covered by most insurance plans, and scholarships are available to those who are not covered.

The self-management program teaches simple lifestyle changes, such as adjusting eating habits and increasing physical activity, that can prevent or delay the development of complications. Certified Diabetes Educator Rita Hoover, RN, strives to engage participants and inspire learning by keeping the class interactive. Participants answer survey questions anonymously on digital response clickers and play competitive games like "diabingo" to keep the material interesting.

Acknowledging that each person is different, the curriculum combines education with individualized planning. The program consists of four class sessions, as well as an individual appointment, during which each participant meets with a registered dietitian to make a food plan.

"Most people start out nervous," Hoover explains, "but I tell them: 'You don't have to give up everything. It's just a healthy lifestyle versus a diet.""

To learn more about Bay Area Hospital's diabetes programs and other community health education opportunities, visit the events calendar on our website, *www.bayareahospital.org*.

Classes are held at the Community Health Education Center at 3950 Sherman Avenue in North Bend.

Dietician Andrew Winquist, MS, RD, LDN, discusses nutrition with a patient.



FREE Diabetes Programs and Classes

Monthly Diabetes Screenings

Free screenings take place in the hospital lobby on the fourth Thursday of each month.

Preventing Diabetes Class

Certified Diabetes Educator Rita Hoover, RN, and a registered dietitian share risk factors, signs and symptoms, and tips for preventing diabetes. Learning about the disease and taking proper action during its early stages can slow or stop its progression.

Monthly Diabetes Education Review Class

Guest speakers share what is new or has changed in diabetes care. Topics and speakers vary each month.

Diabetes Talk Group

This support group helps connect and encourage those living with diabetes.

Diabetes Type 1 Update Class

This class, specifically for people with type 1 diabetes and their caregivers, takes place twice a year. Speakers present the latest in insulin regimens, pumps, and supplies.



A Home Base for

Commuting Patients



ooking out the window at Bay Area Cancer Center, you might spot a simple brick building. The structure may not look like anything special, but looks can be deceiving. This space makes receiving treatment possible for an increasing number of cancer patients each year.

"It's a lifesaver," says Ken Mock of Port Orford. "It has definitely extended my life."

Mock receives chemotherapy treatment every other week at Bay Area Cancer Center, but relying on public transportation to get to and from his appointments presented a problem: "After riding the bus, I had tried to work every schedule I could figure, and there was just no way for me to get up here and back in one day," he explains. "I needed an overnight facility."

Long commutes can become barriers to patients receiving treatment. Mock contacted Barbara Van Slyke, the nurse navigator at Bay Area Cancer Center, and was pleased to learn about the Family Housing Unit.

"For many cancer patients, this building makes receiving treatment possible," Van Slyke says.

That's why the Family Housing Unit was established. Anyone who receives treatment at the center and lives more than 50 miles out of the area is invited to stay in apartment-style housing free of charge. The hospital has offered this service for the past 30 years, but it's being used now more than ever.

"It never used to get full—like maybe a day or two a year," says Van Slyke, "but now it's full frequently."

Due to an influx of patients from Curry County and beyond, accommodations are in higher demand. Offering free housing to these patients lessens their financial stress and gives them

Left: Redwood clone donated by Ken Mock.



Walking through the parklike grounds behind the cancer center, Ken Mock noticed several items that had been donated by community members and was inspired to give a gift as well: a redwood tree.

Ken Mock is the consulting sustainability expert for the nonprofit Archangel Ancient Tree Archive, the only organization successful in cloning the world's biggest and oldest trees. The group has been planting redwoods, which Mock describes as the "tree of life," up and down the Oregon Coast, and he says it would be very appropriate for the hospital to have one. Mock is donating a clone in appreciation of his care and treatment.

more time to rest and heal. It also offers relief to caregivers, often elderly spouses, who would otherwise be driving them to and from treatment.

The Family Housing Unit has become a vital part of Mock's treatment journey. He says he has lost track of how many times he has used the free housing: "Dozens," he says. "Gee, I got a record, but I don't know what it is, to tell you the truth!"

Mock says even when the Family Housing Unit was full, Bay Area Cancer Center was there to help him. Using resources from the Cancer Patient Assistance Fund, the center provided him with a hotel room for the night. He was so appreciative—although he is quick to say that he prefers the comfort of the Family Housing Unit: "The people who stay there are extremely nice, caring, and understanding, and I just can't say enough about the staff. It's been absolutely a lifesaver—really."

Although the space meets the needs of our patients, it has not been upgraded since the doors opened in 1989. For this reason, Bay Area Hospital Community Foundation is prepping for a Family Housing Renovation Project.

"Patients are delighted and extremely happy that the facility is there," Van Slyke says. "And they're the first to say, 'I don't care what the decor is; I'm just so grateful.' But having said that, we know that environment makes a lot of difference."

The goal of the renovation is to provide a more homelike, healing environment for patients while bringing the facility into compliance with new guidelines under the Americans with Disabilities Act. In addition to an overall makeover, planned updates include widening the entrance walkway, installing new doors, expanding the kitchen and living-room area, and converting at least one unit into a wheelchair-accessible space.

The foundation is relying on community support to make the plans a reality. If you would like to make a financial contribution to this project, **contact Barbara Bauder at (541) 269-8543 or barbara.bauder@bayareahospital.org.**

Fostering Community Health through Grants

Area Hospital Community Foundation's Advisory Committee. It's when members learn about important projects and initiatives that nonprofits are working on in our community—and make the hard decisions of which projects to fund. Over the past decade, the foundation has awarded about \$3.5 million in grants to local organizations.

"The funds come out of the hospital's operating budget, but we continue to offer these grants each year because we know these organizations are doing important work," says Barbara Bauder, chief development officer at Bay Area Hospital.

In 2018 the foundation was pleased to award \$441,150 to 38 local programs working in innovative ways to improve health and quality of life on the South Coast. The money was spread far and wide, funding such health initiatives as flu shots for the uninsured, vision screenings for children, and assistance to veterans navigating the Veterans Administration health system.

Coos County Area Transit, or CCAT, is one program that received grant funding last year. As an organization that serves many of the area's elderly and disabled citizens, CCAT leaders saw an opportunity to improve our community's health, but they needed funding to make it happen.



"The grant funding really helped enable us to purchase safety items, which benefited not only the drivers but our riders as well."

—CCAT General Manager Sergio Gamino.

The transit agency purchased first-aid kits, safety items such as seat belt cutters, and a new medical transport chair. Gamino says the medical transport chair is an upgrade from the old wheelchair that CCAT had been using to transport riders from their homes to medical appointments. The grant funding also helped drivers become certified in CPR (cardiopulmonary resuscitation), giving them the education they need to save a life in an emergency situation.





CCAT bus driver Ronald Cress appreciates the support from Bay Area Hospital.

"Fortunately, there hasn't been a need for our drivers to administer CPR," Gamino says, "but the training is invaluable."

Other grant funds act as an investment in the future health of our community. For example, a grant to the Boys & Girls Club of Southwestern Oregon enabled the club to create a dedicated space for STEM (science, technology, engineering, and mathematics) programs and activities. The club is hopeful that by encouraging children to explore STEM-related subjects and careers, they are helping develop the next generation of healthcare professionals.

"We are really pleased to recognize all the hard work these nonprofits do," Bauder says. "The hospital's mission is to improve the health of our community every day, and these organizations do that same work.

"In 2019, we began giving preference to projects that align with the Coos County Community Health Assessment and Improvement Plan. This change was made in an effort to support our strategic plan and further improve the health of our community," explains Bauder.

The application deadline for the next round of grants is March 1, 2020.

For more information about the foundation or to make a tax-deductible gift, contact Barbara Bauder at (541) 269-8543 or barbara.bauder@bayareahospital.org.

2018 Grant Recipients

Alternative Youth Activities (AYA)

Bay Area Enterprises

Bay Area Habitat for Humanity

Boys & Girls Club of Southwestern Oregon

Camp Millennium

Charleston Fishing Families

Charleston Food Bank

City of Myrtle Point • Ambulance

Coos Bay Area Zonta Service Foundation

Coos Bay Fire Department

Coos County Area Transit (CCAT)

Coos County Friends of Public Health

Coos Elderly Services

Friends Inspiring Reading Success Together

Friends of South Slough

Healing Sounds Project/Seven Fires Foundation

Hollywood Dreams

Kairos (Pediatric Psychiatric Crisis Response Team)

Knights of Columbus

Marshfield Key Club

Nancy Devereux Center

North Bay Fire District

North Bend Community PTA

North Bend School Foundation

Oregon Coast Community Action • CASA

Oregon Lions Sight & Hearing Foundation

SMART (Start Making A Reader Today)

Soroptimist International of the Coos Bay Area

South Coast Business Employment Corporation

South Coast Family Harbor

South Coast Hospice and Palliative Care

South Coast Running Club

Southwestern Oregon Community College Health & Science Technology Building

Southwestern Oregon Veterans Outreach

Southwestern Oregon Workforce Investment Board

THE House

The SAFE Project

Tioga Community Health Services

For the Well-Being of Our Community

Program	Key Facts	Staff*	Direct Annual Expense	BAH Subsidy
Charity Care	Bills were wholly or partially written off for 1,760 patients in FY2018**	25	\$2,728,515	\$2,728,515
Community Education and Support Groups	192 education sessions reached 1,922 people in FY 2018. Diabetic Education is also provided to patients throughout the year	7	\$156,033	\$156,033
Community Grants	37 agencies received grants in FY 2018	1	\$191,150	\$191,150
Health & Science Building Project	Pledge to support the building of a new Health & Science Building on the Southwestern Oregon Community College Campus		\$250,000	\$250,000
Health Professionals Education (Surgical Residents/Externs)	Provides undergraduate training and assistance in preparing future healthcare professionals. Supports two full-time surgical residents and medical externs.	3	\$184,555	\$184,555
Home Health Agency	8,203 billable visits	30	\$4,275,453	\$2,266,223
Kids' HOPE Center	295 child victims served this fiscal year; 91 medical exams; 165 referred to counseling; 189 forensic interviews	5	\$314,230	\$83,150
Management of Maternity Services (MOMS)	Nearly 90 percent of all women giving birth at Bay Area Hospital rely on MOMS	4	\$350,347	\$350,347
Palliative Care	Answers more than 400 annual physician requests to aid patients	4	\$183,245	\$183,245
Psychiatric Services	2,610 inpatient days and 2,934 outpatient appointments in FY 2018	24	\$5,358,845	\$2,958,810
Inpatient Dialysis Services	Provides local service to inpatients and avoids transfer to out-of-area hospitals	5	\$167,850	\$167,850
Student Volunteers	31 students	1	\$32,420	\$32,420
Family Housing Unit	Free housing provided for patients who live more than 50 miles from hospital	1	\$13,400	\$13,400
Miscellaneous Community Services	Additional services provided to community include: SANE (Sexual Assault Nurse Examiners) exams, Body Walk sponsorships, taxi, food, and prescription vouchers, annual drug take-back program, and miscellaneous other monetary and in-kind donations	20	\$159,998	\$159,998
Totals		142	\$14,366,041	\$9,725,696

^{*}Bay Area Hospital employees and volunteers who devote all or part of their time to the program.

^{**}FY 2018 denotes the 2018 fiscal year: July 2017 through June 2018; 2018 is calendar-year 2018.

Summary Balance Sheet

As of June 30, 2018

Assets	
Current assets	\$47,356,389
Investments	\$71,623,571
Property, plant, and equipment, net	\$82,094,085
Other assets	\$7,393,511
Total assets	\$208,467,556
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Liabilities	
Liabilities Current liabilities	\$19,873,612
	\$19,873,612 \$7,237,017
Current liabilities	. , ,
Current liabilities Long-term debt Other liabilities and	\$7,237,017

Summary Statement of Revenues and Expenses

As of June 30, 2018

Operating Revenue	
Net operating revenue	\$186,995,533
Operating Expenses	
Operating Expenses	
Wages and benefits	\$90,115,786
Supplies	\$52,717,856
Depreciation	\$7,807,269
Other expenses	\$26,326,060
Total operating expenses	\$176,966,971
Income (loss)	
from operations	\$10,028,562
Net nonoperational	
gains (losses)	(\$2,006,253)
Revenue in excess of expenses	\$8,022,309

Key Operating Indicators · Fiscal Year 2018			
Average available beds	129		
Patient days (inpatient)	25,353		
Patient days (observation)	2,637		
Average daily census	69		
Discharges	6,889		
Adjusted discharges	14,528		
Average length of stay (days)	3.80		
Babies delivered	672		
Surgeries	4,744		
Emergency department visits	29,657		

Workforce Statistics · Fiscal Year	r 2018
Average number of employees	1,091
Average age of employee	45.65
Average length of service	9.42
% Regular full-time	68%
% Regular part-time	16%
% Supplemental, on-call, and per diem	16%
	100%
% Physicians	1%
% Managers	3%
% Registered Nurses	37%
% Certified Nursing Assistants/ Licensed Practical Nurses	10%
% Office, trades, services	49%
	100%



1775 Thompson Road Coos Bay, OR 97420





It takes people caring about each other to make the dream of a healthy community into a reality. This was true many decades ago when the first hospital was built here and it's still true today. Bay Area Hospital is our hospital, and with continued community support, we can address the major health issues in our region and improve the quality of life for everyone who lives here.

Join your many friends and neighbors who give to the Bay Area Hospital Community Foundation—ensuring high-quality healthcare for generations to come.

For more information regarding donations, contact Barbara Bauder, Bay Area Hospital's Chief Development Officer, at (541) 269-8543 or barbara.bauder@bayareahospital.org.

All contributions are significant and may be tax deductible.